



## UCOBANK RETIREES' ASSOCIATION KARNATAKA (Regd)

(Regd as S.No: 699/97-98 Dated 20/01/1998 with the  
Registrar of Societies, Karnataka)

Regd Office: C/o UCOBank, 3rd Floor, 13/22, K.G Road, Bangalore-560009

Website:www.urakar.com



UBRA-KAR/CIR/88/2014-2017

23/12/2016

To All Members of our Unit.

Dear Comrades,

**Sub: Liaison Officer of Heritage Health TPA at Head Office**  
**Ref; IBA Health Insurance for Retirees in UCOBank**

We reproduce herewith an e mail received by our Zonal Office from the Employees Staff Welfare Department as follows: **QUOTE:**

From: Establishment & Staff Welfare Dept..  
Sent: Thursday, December 22, 2016 3:39 PM  
To: All Branch; All ZO; All Circles; All STC; All HO  
Cc: Establishment & Staff Welfare Dept.; Personnel Services  
Re: UCO Bank Mediclaim

**Subject: Medical Insurance Schemes for In-service & Retired Employees -  
Heritage TPA Help Desk at Head Office-II (PSD)**

With reference to above we would like to inform that M/s Heritage TPA Pvt. Ltd. is acting as Third Party Administrator in our Bank's Medical Insurance Schemes for In-service as well as Retired Employees. They are virtually processing entire hospitalisation matter starting from Cashless treatment to reimbursement of bills. In addition to their own set-up to cater to the needs of our above category of employees, they have provided one help desk at Personnel Services Department (2nd Floor), Head Office-II, Salt Lake, Kolkata and attended by one of their staff members. We give below the name and contact number of the person attached to help desk.

Name : Mr. ARIJIT SAHA

Mobile No. 9564865235 Land Line No. 033-44559252 (Check for updation)

In case of any enquiry/grievances which could not be addressed by nearest office of M/s Heritage Health TPA, one may contact the above personnel who shall endeavour to attend them and redress the grievance with the help of his corporate office. It is also advised that he can be contacted, preferably in the afternoon, as he has to attend some of our work in the morning the their corporate office.

(S. K. Sahu)

Chief Manager,  
Employee Staff Welfare (PSD)

**UNQUOTE**

Members may contact the above number for their queries regarding claims. Members may also contact Sri Prasun Ghosh, In charge of Heritage TPA on his number 98300321920 for queries regarding the claims from Insurance due to Hospitalisation.

Yours faithfully,

Ravindra Krishna  
Honorary Secretary



A Unit of All India UCOBank Pensioners' Federation, Kolkata  
Affiliated to All India Banks' Pensioners' and Retirees' Confederation



Please address all Correspondence to:

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